

To Place a Call

- 1. Lift the handset
- OR for speakerphone press the New Call softkey button
- 3. Dial target number
- Hang up the handset or press End Call softkey to disconnect
- You can also use the **Speakerphone** button during the call

Consultative Transfer

- 1. Receive call
- 2. Press Transfer button
- 3. Dial target number
- 4. Announce desire to transfer call
- 5. Press **Transfer** button again
- 6. Transfer complete

Conference Call 1+3

- Place first call
- 2. Press Conference button
- 3. Place second call
- 4. Wait for party to answer
- 5. Press Conference button again
- 6. To add more parties, repeat steps 3 to 5

Conference Call: Join Active Sessions

- 1. Start with 2 connected calls
- 2. Make sure that one of the calls is active (not on hold)
- 3. Press Conference button
- 4. Press the line button for the held call
- 5. The conference begins

Call Forwarding

- 1. Press the **CFwdALL** softkey
- 2. Dial target number to which all incoming calls will be forwarded
- 3. All incoming calls forwarded to 3rd party
- 4. To release, press CFwdALL again

Directory Access

- 1. Press Contacts button
- Use **Navigation** pad to select Corporate Directory
- 3. Enter 1st or last name
- 4. Press Submit softkey
- 5. Use Navigation pad to select a contact
- Press **Dial** softkey or the **Select** button to place the call

Login to Voicemail from your desk

- 1. Press the **Messages** button
- 2. Enter your password + #
- 3. Temporary new user password is 12345

Login to Voicemail from another desk

- 1. Press the **Envelope** key or dial **795000**
- 2. Press * + PIN (phone ext.) + #
- 3. Enter your password + #

Access your Voicemail from the outside

- 1. Dial 951-922-4099
- 2. Press * + PIN (phone ext.) + #
- 3. Enter your password + #